## **Patient/Client Rights**



Individuals receiving services at Community Autism Services of Georgia have both rights and Clients and participants will be educated about their rights and responsibilities in a variety of ways (i.e. written form upon intake documentation, by staff throughout assessment process).

- 1. Patients/Clients have the right to be treated with dignity and respect.
- 2. Patients/Clients have the right to fair treatment, regardless of race, ethnicity, creed, religious belief, sexual orientation, gender, age, health status, or source of payment for care.
- 3. Patients/Clients have the right to have their treatment and other patient information kept private. Only by law may records be released without patient permission.
- 4. Patients/Clients have the right to access care easily and in a timely fashion.
- 5. Patients/Clients have the right to a candid discussion about all their treatment choices, regardless of cost or coverage by their benefit plan.
- 6. Patients/Clients have the right to share in developing their plan of care.
- 7. Patients/Clients have the right to the delivery of services in a culturally competent manner.
- 8. Patients/Clients have the right to information about the organization, its providers, services, and role in the treatment process.
- 9. Patients/Clients have the right to information about provider work history and training.
- 10. Patients/Clients have the right to information about clinical guidelines used in providing and managing their care.
- 11. Patients/Clients have a right to know about advocacy and community groups and prevention services.
- 12. Patients/Clients have a right to freely file a complaint, grievance, or appeal, and to learn how to do so.

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- 13. Patients/Clients have the right to know about laws that relate to their rights and responsibilities.
- 14. Patients/Clients have the right to know of their rights and responsibilities in the treatment process, and to make recommendations regarding the organization's rights and responsibilities policy
- 15. Patients/Clients have the right to access to information/records in sufficient time to facilitate decision making
- 16. Patients/Clients have the right to lodge a complaint about professional practices of practitioners through the applicable professional licensing/credential board.

  Patients/Clients can lodge a complaint with the BACB at the following EBS Healthcare:
  - a. https://www.bacb.com/notice/
- 17. Freedom from abuse, exploitation, retaliation, humiliation, and neglect
- 18. Informed consent or expression of choice regarding release of information, service delivery, composition of service, delivery team, and concurrent services
- 19. Information on investigation and resolution of alleged infringement of rights.
- 20. Provided on request an accurate and current set of professional credentials of practitioners working with the clients.



## **Patient/Client Rights**

I affirm that I have received and reviewed the patient/client rights policy
Print Name:
Signature:
Relationship to Client:
Date: